

# Instruction Manual Refrigerator freezer BR80WH

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## 1 Safety warnings

# 1.1 Warning



# $Warning: {\sf risk} \ {\sf of fire} \ / \ {\sf flammable} \ {\sf materials}$

**INIS** appliance is intended to be used in household and similar applications such as staff kitchen areas in shops, offices and other working environments; farm houses and by clients in hotels, motels and other residential type environments; bed and breakfast type environments; catering and similar non-retail applications.

**This** appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

**DO** not store explosive substances such as aerosol cans with a flammable propellant in this appliance.

The appliance has to be unplugged after use and before carrying out user maintenance on the appliance.

Warning: Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.

Warning: Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.

Warning: Do not damage the refrigerant circuit.

**Warning**: Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.

Warning: Please abandon the refrigerator according to local regulators for it use flammable blowing gas and refrigerant.

Warning: When positioning the appliance, ensure the supply cord is not trapped or damaged.

Warning: Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.

DO not use extension cords or ungrounded (two prong) adapters.

**Danger**: Risk of child entrapment. Before you throw away your old refrigerator or freezer: –Take off the doors.

-Leave the shelves in place so that children may not easily climb inside.

Ine refrigerator must be disconnected from the source of electrical supply before attempting the installation of accessory.

Refrigerant and cyclopentane foaming material used for the appliance are flammable. Therefore, when the appliance is scrapped, it shall be kept away from any fire source and be recovered by a special recovering company with corresponding qualification other than be disposed by combustion, so as to prevent damage to the environment or any other harm.

The necessity that, for doors or lids fitted with locks and keys, the keys be kept out of the reach of children and not in the vicinity of the refrigerating appliance, in order to prevent children from being locked inside .

For EN standard: This appliance can be used by children aged from 8 years and above and persons with reduce physical sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision. Children aged from 3 to 8 years are allowed to load and unload refrigerating appliances.

**I O** avoid contamination of food, please respect the following instructions:

- Opening the door for long periods can cause a significant increase of the temperature in the compartments of the appliance.

- Clean regularly surfaces that can come in contact with food and accessible drainage systems.

- Clean water tanks if they have not been used for 48 h; flush the water system connected to a water supply if water has not been drawn for 5 days. (note 1)

 Store raw meat and fish in suitable containers in the refrigerator, so that it is not in contact with or drip onto other food.

 Two-star frozen-food compartments are suitable for storing pre-frozen food, storing or making ice-cream and making ice cubes. (note 2)

- One-, two- and three-star compartments are not suitable for the freezing of fresh food. (note 3)

 For appliances without a 4-star compartment: this refrigerating appliance is not suitable for freezing foodstuffs. (note 4)

- If the refrigerating appliance is left empty for long periods, switch off, defrost, clean, dry, and leave the door open to prevent mould developing within the appliance.

Note 1,2,3,4: Please confirm whether it is applicable according to your product compartment type.

HOL a freestanding appliance: this refrigerating appliance is not intended to be used as a built-in appliance

ANV replacement or maintenance of the LED lamps is intended to be made by the manufacturer, its service agent or similar gualified person. (See chapter 2.4 for lamp replacement)

Warning: To avoid a hazard due to instability of the appliance, it must be fixed in accordance with the instructions.

Warning: Connect to potable water supply only. (Suitable for ice making machine)

 ${
m To}$  Prevent A Child From Being Entrapped, Keep Out Of Reach Of Children And Not In The Vicinity Of Freezer (Or Refrigerator), (Suitable for products with locks)

#### 1.2 Meaning of safety warning symbols



#### 1.3 Electricity related warnings



- Do not pull the power cord when pulling the power plug of the refrigerator. Please firmly grasp the plug and pull out it from the socket directly.
- To ensure safe use, do not damage the power cord or use the power cord when it is damaged or worn.



- Please use a dedicated power socket and the power socket shall not be shared with other electrical appliances.
   The power plug should be firmly contacted with the socket or else fires might be caused.
- Please ensure that the grounding electrode of the power socket is equipped with a reliable grounding line.



• Please turn off the valve of the leaking gas and then open the doors and windows in case of leakage of gas and other flammable gases. Do not unplug the refrigerator and other electrical appliances considering that spark may cause a fire.



• Do not use electrical appliances on the top of the appliance, unless they are of the type recommended by the manufacturer.

#### 1.4 Warnings for using



- Do not arbitrarily disassemble or reconstruct the refrigerator, nor damage the refrigerant circuit; maintenance of the appliance must be conducted by a specialist
- Damaged power cord must be replaced by the manufacturer, its maintenance department or related professionals in order to avoid danger.
- The gaps between refrigerator doors and between doors and refrigerator body are small, be noted not to put your hand in these areas to prevent from squeezing the finger. Please be gentle when close the refrigerator door to avoid falling articles.
- Do not pick foods or containers with wet hands in the freezing chamber when the refrigerator is running, especially metal containers in order to avoid frostbite.



• Do not allow any child to get into or climb the refrigerator; otherwise suffocation or falling injury of the child may be caused.



- Do not place he~vy objects on the top of the refrigerator considering that objectives may fall when close or open the door, and accidental injuries might be caused.
- Please pull out the plug in case of power failure or cleaning. Do not connect the refrigerator to power supply within five minutes to prevent damages to the compressor due to successive starts.

#### 1.5 Warnings for placement



- Do not put flammable, explosive, volatile and highly corrosive items in the refrigerator to prevent damages to the product or fire accidents.
- Do not place flammable items near the refrigerator to avoid fires.



• The refrigerator is intended for household use, such as storage of foods; it shall not be used for other purposes, such as storage of blood, drugs or biological products, etc.



Do not store beer, beverage or other fluid contained in bottles or enclosed containers in the freezing chamber of the refrigerator; otherwise the bottles or enclosed containers may crack due to freezing to cause damages.

#### 1.6 Warnings for energy

1)Refrigerating appliances might not operate consistently (possibility of defrosting of contents or temperature becoming too warm in the frozen food compartment) when sited for an extended period of time below the cold end of the range of temperatures for which the refrigerating appliance is designed. 2)The fact that effervescent drinks should not be stored in food freezer compartments or cabinets or in low-temperature compartments or cabinets, and that some products such as water ices should not be consumed too cold;

3)The need to not exceed the storage time(s) recommended by the food manufacturers for any kind of food and particularly for commercially quick-frozen food in food-freezer and frozen-food storage compartments or cabinets;

4)The precautions necessary to prevent an undue rise in the temperature of the frozen food while defrosting the refrigerating appliance, such as wrapping the frozen food in several layers of newspaper. 5)The fact that a rise in temperature of the frozen food during manual defrosting, maintenance or cleaning could shorten the storage life.

#### 1.7 Warnings for disposal

Refrigerant and cyclopentane foaming material used for the refrigerator are flammable. Therefore, when the refrigerator is scraped, it shall be kept away from any fire source and be recovered by a special recovering company with corresponding qualification other than be disposed by combustion, so as to prevent damage to the environment or any other harm.]

When the refrigerator is scraped, disassemble the doors, and remove gasket of door and shelves; put the doors and shelves in a proper place, so as to prevent trapping of any child.



Correct Disposal of this product :

This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

# 2 Proper use of the refrigerator

#### 2.1 Placement



 Before use, remove all packing materials, including bottom cushions, foam pads and tapes inside of the refrigerator; tear off the protective film on the doors and the refrigerator body.



- Keep away from heat and avoid direct sunlight. Do not place the freezer in moist or watery places to prevent rust or reduction of insulating effect.
- Do not spray or wash the refrigerator; do not put the refrigerator in moist places easy to be splashed with water so as not to affect the electrical insulation properties of the refrigerator.



• The refrigerator is placed in a well-ventilated indoor place; the ground shall be flat, and sturdy (rotate left or right to adjust the wheel for levelling if unstable).



• The top space of the refrigerator shall be greater than 30cm, and The refrigerator should be placed against a wall with a free distance more than10cm to facilitate heat dissipation.

Precautions before installation:

Information in the Instruction Manual is only for reference. The physical product may differ. Before installation and adjusting of accessories, it shall be ensured that the refrigerator is disconnected from power.

Precautions shall be taken to prevent fall of the handle from causing any personal injury.

#### 2.2 Levelling feet

Schematic diagram of the levelling feet



( The picture above is only for reference. The actual configuration will depend on the physical product or statement by the distributor )

- Adjusting procedures: a. Turn the feet clockwise to raise the refrigerator; b. Turn the feet counterclockwise to lower the refrigerator;
- c. Adjust the right and left feet based on the procedures above to a horizontal level.

#### 2.3 Door Right-Left Change

| List of tools to be provided by the user |                   |  | Parts to be used for door reverse     |        |                          |        |                                                                        |
|------------------------------------------|-------------------|--|---------------------------------------|--------|--------------------------|--------|------------------------------------------------------------------------|
|                                          | Cross screwdriver |  | Putty knife<br>thin-blade screwdriver | Number | Name                     | Number | Note                                                                   |
| $\sim \circ$                             | 5/16"             |  | Masking tape                          | 1      | Upper hinge              | 1      | Pre-installed on the refrigerator, still used when door<br>is reversed |
| -U                                       | socket spanner    |  | Masking tape                          | 2      | Hinge cover              | 1      | Pre-installed on the refrigerator, still used when door is reversed    |
|                                          |                   |  |                                       | 3      | Tapping locking<br>screw | 5      | Pre-installed on the refrigerator, still used when door is reversed    |
|                                          |                   |  |                                       | 4      | Hole cap                 | 1      | Pre-installed on door end caps, still used when door<br>is reversed    |
|                                          |                   |  |                                       | 5      | Pin                      | 2      | Pre-installed on the refrigerator, still used when door<br>is reversed |
|                                          |                   |  |                                       | 6      | Lower hinge<br>assembly  | 1      | Pre-installed on the refrigerator, still used when door is reversed    |
|                                          |                   |  |                                       | 7      | Levelling foot           | 1      | Pre-installed on the refrigerator, still used when door is reversed    |
|                                          |                   |  |                                       | 8      | Stopper                  | 1      | Pre-installed on door end caps, still used when door is reversed       |
|                                          |                   |  |                                       | 9      | Tapping screw            | 1      | Pre-installed on door end caps, still used when door is reversed       |

1)Power off the refrigerator, and remove all objects from the door trays.

2)Dismantle the hinge cover, screws and upper hinge, and remove the hole cap and pins from the other side.



3)Remove the door first, then remove the lower hinge assembly and levelling foot, interchange the positions of the lower hinge assembly and levelling foot and install them.



(The picture above is only for reference. The actual configuration will depend on the physical product or statement by the distributor)

4) Dismantle the stopper under the door, then assemble the stopper on the other side.



5)Install the door on the lower hinge assembly, and then install the upper hinge, hinge cover, pins and hole cap in sequence.



( The picture above is only for reference. The actual configuration will depend on the physical product or statement by the distributor )

#### 2.4 Changing the Light(optional)

Any replacement or maintenance of the LED lamps is intended to be made by the manufacturer, its service agent or similar qualified person. Replacement must first cut off the power supply.

(Above is only for reference. The actual configuration will depend on the physical product or statement by the distributor )

#### 2.5 Starting to use



- Before initial start, keep the refrigerator still for half an hour before connecting it to power supply.
- Before putting any fresh or frozen foods, the refrigerator shall have run for 2-3 hours, or for above 4 hours in summer when the ambient temperature is high.



• Spare enough space for convenient opening of the doors and drawers or statement by the distributor.

#### 2.6 Energy saving tips

- The appliance should be located in the coolest area of the room, away from heat producing appliances or heating ducts, and out of the direct sunlight.
- Let hot foods cool to room temperature before placing in the appliance. Overloading the appliance forces the compressor to run longer. Foods that freeze too slowly may lose quality, or spoil.
- Be sure to wrap foods properly, and wipe containers dry before placing them in the appliance. This cuts down on frost build-up inside the appliance.
- Appliance storage bin should not be lined with aluminum foil, wax paper, or paper toweling. Liners interfere with cold air circulation, making the appliance less efficient.
- Organize and label food to reduce door openings and extended searches. Remove as many items as needed at one time, and close the door as soon as possible.

# 3 Structure and functions

#### 3.1 Key components





( The picture above is only for reference. The actual configuration will depend on the physical product or statement by the distributor )

#### Refrigerating chamber

- The Refrigerating Chamber is suitable for storage of a variety of fruits, vegetables, beverages and other food consume in the short term. Cooking foods shall not be put in the refrigerating chamber until cooled to room temperature. Suggested storage time 3days to 5days.
- It is the most energy efficient to place food in the position shown in the picture above.
- Foods are recommended to be sealed up before putting into the refrigerator.
- It is recommended to put bottled or canned drinks and other items on the door;

Note: Storage of too much food during operation after the initial connection to power may adversely affect the freezing effect of the refrigerator. Foods stored shall not block the air outlet; or otherwise the freezing effect will also be adversely affected.

#### 3.2 Functions

(1)



( The picture above is only for reference. The actual configuration will depend on the physical product or statement by the distributor )

- Turn the temperature control knob to MAX, the internal temperature of the refrigerator becomes lower.
- Turn the temperature control knob to MIN, the internal temperature of the refrigerator becomes higher.
- The letter on the knob only represents the level, but does not mean the specific temperature, the "OFF" means stop working.
- Recommended gear: "MED".
- If there is no special needs, please avoid setting the gear at MAX all the time so as to make sure you can prevent the tank bladder from frosting.



( The picture above is only for reference. The actual configuration will depend on the physical product or statement by the distributor )

The figures do not mean specific set temperature, but temperature level.

"1" means the warmest setting

"4"means the coldest setting

The higher the figure is, the lower the actual temperature inside refrigerator shall be.

"OFF" means stop running.

- Recommended gear: 3 gears
- Note: It is recommended to adjust and use in the range of 1–4 gears. Exceeding this range may cause the refrigerator temperature to be low.

# 4 Maintenance of refrigerator

#### 4.1 Cleaning

- Dusts behind the refrigerator and on the ground shall be timely cleaned to improve the cooling effect and energy saving.
- Check the door gasket regularly to make sure there are no debris. Clean the door gasket with a soft cloth dampened with soapy water or diluted detergent.
- The interior of the refrigerator should be cleaned regularly to avoid odor.
- Please turn off the power before cleaning interior, remove all foods, drinks ,shelves, drawers, etc.
- Use a soft cloth or sponge to clean the inside of the refrigerator, with two tablespoons of baking soda and a quart of warm water. Then rinse with water and wipe clean. After cleaning, open the door and let it dry naturally before turning on the power.



- For areas that are difficult to clean in the refrigerator (such as narrow sandwiches, gaps or corners), it is recommended to wipe them regularly with a soft rag, softbrush, etc. and when necessary, combined with some auxiliary tools (such as thin sticks) to ensure no contaminants or bacterials accumulation in these areas.
- Do not use soap, detergent, scrub powder, spray cleaner, etc., as these may cause odors in the interior of the refrigerator or contaminated food.
- Clean the bottle frame, shelves and drawers with a soft cloth dampened with soapy water or diluted detergent. Dry with a soft cloth or dry naturally.
- Wipe the outer surface of the refrigerator with a soft cloth dampened with soapy water, detergent, etc., and then wipe dry.
- Do not use hard brushes, clean steel balls, wire brushes, abrasives(such as toothpastes), organic solvents (such as alcohol, acetone, banana oil, etc.), boiling water, acid or alkaline items, which may damage the cooler surface and interior. Boiling water and organic solvents such as benzene may deform or damage plastic parts.
- Do not rinse directly with water or other liquids during cleaning to avoid short circuits or affect electrical insulation after immersion.

 $\cdot$   $\Lambda$  Please unplug the refrigerator for defrost and cleaning.  $\gamma$ 

#### 4.2 Defrost

- Power off the refrigerator.
- Remove the food from the refrigerator and place it properly to prevent food from melting.
- Clear the drain pipe (to use soft materials to prevent damage to the liner), Prepare the water containers for defrosting.

(pay attention to clean the compressor compartment water draining tray, Avoding overflow to the ground).

- You can use the natural temperature for the natural defrost, you can also use the ice shovel to eliminate the frost (to use plastic or wooden ice shovel, for avoding damage to the liner or pipe)
- You can also use the appropriate amount of hot water to speed up the defrost, with a dry towel to dry the water after defrosting.
- After defrosting, put back the foods in cabinet , and power on the refrigerator.

#### 4.3 Stop using

- Power failure: In case of power failure, even if it is in summer, foods inside the appliance can be kept for several hours; during the power failure, the times of door opening shall be reduced, and no more fresh food shall be put into the appliance.
- Long-time nonuse: The appliance shall be unplugged and then cleaned; then the doors are left open to prevent odor.
- Moving: Before the refrigerator is moved, take all objects inside out, fix the glass partitions, vegetable holder, freezing chamber drawers and etc. with tape, and tighten the leveling feet; close the doors and seal them with tape. During moving, the appliance shall not be laid upside down or horizontally, or be vibrated; the inclination during movement shall be no more than 45°.

The appliance shall run continuously once it is started. Generally, the operation of the appliance shall not be interrupted; or otherwise the service life may be impaired

# 5.Trouble shooting

5.1 You may try to solve the following simple problems by yourself. If them cannot be solved, please contact the after-sales department.

|                                       | 1                                                                                                                                                                                                                                                                                |
|---------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Not work                              | Check whether the appliance is connected to power or<br>whether the plug is in well contact<br>Check whether the voltage is too low<br>Check whether there is a power failure or partial circuits have tripped                                                                   |
| Odor                                  | Odorous foods shall be tightly wrapped<br>Check whether there is any rotten food<br>Clean the inside of the refrigerator                                                                                                                                                         |
| Long-time operation of the compressor | Long operation of the refrigerator is normal in summer<br>when the ambient temperature is high<br>It is not suggestible having too much food in the appliance at the same time<br>Food shall get cool before being put into the appliance<br>The doors are opened too frequently |
| Light not work                        | Check whether the refrigerator is connected to power supply and<br>whether the illuminating light is damaged<br>Have the light replaced by a specialist                                                                                                                          |
| Doors cannot be properly closed       | The door is stuck by food packages Too much food is placed<br>The refrigerator is tilted                                                                                                                                                                                         |
| Loud noise                            | Check whether the floor is level and whether the refrigerator is placed stably<br>Check whether accessories are placed at proper locations                                                                                                                                       |
| Gasket gap                            | Remove foreign matters on the door seal<br>Heat the door seal and then cool it for restoration<br>(or blow it with an electrical drier or use a hot towel for heating)                                                                                                           |
| Water tray overflows                  | There is too much food in the chamber or food stored contains<br>too much water,resulting in heavy defrosting<br>The doors are not closed properly, resulting in frosting due to entry<br>of air and increased water due to defrosting                                           |
| Over heat on sidewall                 | Heat dissipation of the built-in condenser via the housing, which is normal<br>When housing becomes hot due to high ambient temperature,<br>storage of too much food or shutdown of the compressor is shut down,<br>provide sound ventilation to facilitate heat dissipation     |
| Surface condensation                  | Condensation on the exterior surface and door seals of the refrigerator<br>is normal when the ambient humidity is too high. Just wipe the condensate<br>with a clean towel.                                                                                                      |
| Noise                                 | Buzz: The compressor may produce buzzes during operation, and the buzzes<br>are loud particularly upon start or stop. This is normal.<br>Creak: Refrigerant flowing inside of the appliance may produce creak,<br>which is normal.                                               |

#### Table 1 Climate classes

| Class              | Symbol | Ambient temperature range<br>°C |
|--------------------|--------|---------------------------------|
| Extended temperate | SN     | + 10 to + 32                    |
| Temperate          | N      | + 16 to + 32                    |
| Subtropical        | ST     | + 16 to + 38                    |
| Tropical           | т      | + 16 to + 43                    |

Extended temperate: 'this refrigerating appliance is intended to be used at ambient temperatures ranging from 10 °C to 32 °C';

temperate: 'this refrigerating appliance is intended to be used at ambient temperatures ranging from 16 °C to 32 °C';

Subtropical: 'this refrigerating appliance is intended to be used at ambient temperatures ranging from 16  $^{\circ}$  C to 38  $^{\circ}$ C';

Tropical: 'this refrigerating appliance is intended to be used at ambient temperatures ranging from 16 °C to 43 °C';

If the wine cooler operates outside the climate class(ambient temperature range)for which it is rated then it may not be able to maintain satisfactory ieternal temperatures.

#### Special for new European standard

• The ordered parts in the following table can be acquired from channel \_:

| Ordered Part           | Provided by                            | Minimum Time Required for<br>Provision                           |
|------------------------|----------------------------------------|------------------------------------------------------------------|
| thermostats            | Professional maintenance personnel     | At least 7 years after the last model is launched on the market  |
| temperature sensors    | Professional maintenance personnel     | At least 7 years after the last model is launched on the market  |
| printed circuit boards | Professional maintenance personnel     | At least 7 years after the last model is launched on the market  |
| light sources          | Professional maintenance personnel     | At least 7 years after the last model is launched on the market  |
| door handles           | Professional repairers and final users | At least 7 years after the last model is launched on the market  |
| door hinges            | Professional repairers and final users | At least 7 years after the last model is launched on the market  |
| trays                  | Professional repairers and final users | At least 7 years after the last model is launched on the market  |
| baskets                | Professional repairers and final users | At least 7 years after the last model is launched on the market  |
| door gaskets           | Professional repairers and final users | At least 10 years after the last model is launched on the market |

• The shortest period for providing after-sales spare parts is 15 working days.

• The model information and model identification in the product database can be obtained by scanning the web link on the QR code (if any) on the product energy efficiency label.



| Supplier`s trademark                       | belling                                                                                       |  |  |
|--------------------------------------------|-----------------------------------------------------------------------------------------------|--|--|
| Supplier`s model                           | BR80WH                                                                                        |  |  |
| Category of refrigerating appliance        | Household refrigerating appliances categories                                                 |  |  |
| Energy efficiency class                    | F                                                                                             |  |  |
| Annual energy consumption                  | 172kWh/year                                                                                   |  |  |
| Freezing storage volume & star rating      | 12L&****                                                                                      |  |  |
| Refrigerator storage volume                | 68L                                                                                           |  |  |
| Identification of frost free compartments  | 1                                                                                             |  |  |
| Temperature rise time (power-cut off time) | 6h                                                                                            |  |  |
| Freezing capacity                          | 2kg/24h                                                                                       |  |  |
| Climate class                              | ST/N This appliance is intended to be used at an ambient temperature between 16 °C and 38 °C. |  |  |
| Airborne noise emissions                   | 41dB                                                                                          |  |  |

\*Energy consumption 172 kWh per year, based on standard test results for 24 hours. Actual energy consumption will depend on how the appliance is used and where it is located.

#### **Belling Customer Care**

Please keep this handbook in a safe place. Please fill in the model number and serial number in the spaces provided below as they will assist us should you need to call.

#### 01 8428288

When you dial this number you will hear a recorded message and be given a number of options. This indicates that you call has been accepted and is being held in a queue. Calls are answered in strict rotation as our Customer Care Representatives become available.

Enter appliance number here for future reference. These numbers can be found on your appliances.

| Model No.  |  |
|------------|--|
| Serial No. |  |
|            |  |



Glen Dimplex Ireland Airport Road, Cloghran, Co. Dublin Web: www.glendimplexireland.com Email:serviceireland@glendimplex.com sparesireland@glendimplex.com

# (belling)

Your Belling Appliance is guaranteed against breakdown for an initial period of 12 months from date of purchase (for guarantee conditions please refer to your instruction booklet)

Your standard one year guarantee is extended for an additional 12 months when you register the product within 28 days of purchase with Glen Dimplex Ireland. If you do not register the product with Dimpco within 28 days, your product is guaranteed for 1 year.

To activate your 2 year guarantee please register with us online at <u>www.glendimplexireland.com</u> and click on the Warranty link.

Or call our customer registration line: 00353 1 8428222

**Note**: Each qualifying product needs to be registered with Dimpco individually.

Please note that the 2 year guarantee is only available in the Republic of Ireland.

It is important to retain the retailer's receipt as proof of purchase.

Please quote the following information if the product develops a fault. These numbers can be found on the product.

Model no. \_\_\_\_\_ (located on the left-hand side interior wall of the appliance)

Serial No. \_\_\_\_\_(located on the exterior rear wall of the appliance)

If you require a service callout, or other information please call us at 00353 1 8428222 or contact us at: <u>www.glendimplexireland.com/contact</u> or email us at <u>serviceireland@glendimplex.com</u>

If you require spare parts please call us at 00353 1 8428222 or contact us at <a href="mailto:sparesireland@glendimplex.com">sparesireland@glendimplex.com</a>

We carry spare parts for all our appliances for a minimum of 7 years for cosmetic spare parts, and for 10 years for electrical spare parts.

You may be asked to return a copy of proof of purchase before any warranty service is carried out.

**Please note:** Failure to use the appliance in accordance with the manufacturer's instructions and recommendations will invalidate your warranty.